

3 Villages Medical Practice

Patient Participation Group

Meeting 24th May 2017

Present. Colin Burch. Rev. Tom Chapman. Carol Longmore. Linda Sabin. Marion Griffiths, Irene Arrowsmith. Corinne Wood. Bob Edwards. Sue Helm. Liz Davenport. John Sabin. Dr. Foulds.

Apologies. Bob Homer. Inge Hill. Ray Govier, who has now resigned.

Minutes of the last meeting were read.

Matters Arising. There will not be a dementia group set up at this time as there are not enough active members.

The community room is too expensive to hire, so the Action Day [Awareness Week] will now take place in the waiting room.

Following the discussion on funding,, IA will look into Tesco and West Bromwich Building Society. LS to follow up on Waitrose, Nationwide and Aviva.

The CVS monies are now in the Bank

PPG Chair Vacancy.

The Vice Chair not wanting to take over, LS nominated John Sabin and MG seconded.

CB will Chair the Tea Party Committee

CQC Practice Report Findings.

The January inspection report was issued in March.. The 31 page report gave details of where the Practice must make improvements.

Safety. While a system was in place to report on MHRA alerts, this was not judged secure enough, The system has been reviewed and now meets required standards.

In some areas, patient outcome was lower than other service providers. This was for many reasons, but overall will now improve.

There has been an improvement with the relationship with the PPG .

PPG Awareness Week.

There will be a table set up in the waiting room at Amblecote, with plenty of new support material. CW will provide a banner to attach to the front of the desk.

Starting on Monday 19th June a PPG member will attend from 9.00am until 11.30am each day.

Monday Colin Burch

Tuesday Irene Arrowsmith

Wednesday Linda Sabin, Carol Longmore

Thursday Colin Burch

Friday Ivor Caplan

There will be extra literature available for Wollaston.

Play Equipment for Waiting Rooms.

LS to look into play bricks and easily cleanable items.

CB will ask Sally Sixsmith if a display could be made for Amblecote, along the lines of the one at Wollaston.

Delegation of Activities Among PPG Members.

Wollaston.. Colin Burch

Stourbridge. Marion Griffiths, Carol Longmore

Website. Sue Helm

CCG. Helen Codd to be asked to provide information on Board Meetings.

PoPs. Irene Arrowsmith

KAB Group meetings. To be decided.

The Miss Elwell Award.

It was agreed that a cheque for £20.00 to be taken to St. James' and Sally Sixsmith asked if we can have the names of the pupils winning this year, so it can go on the website.

Twiddlemuffs.

Large numbers are now being made by Lemon Squeezy. As all our patients who would benefit from them, are now covered, an e-mail has been sent out to the KAB PPG leads . We will pass on to anyone who needs them.

Tea Party Committee date.

Friday 9th June at 11.00am in the Library at Amblecote.

Update from the Practice.

The new Assistant Practice Manager, Paula Collins will be starting next week.

Mike Hurley, IT manager will retire at the end of June.

Dr. Daniel Harrison will start full time on August 14th.

Dr. Tapparo is still on crutches and cannot weight bear, so will be off the rota for another 8 weeks. All staff are doing extra hours to cover. Dr. Lucy Barr will be here for 1 year to cover for Dr. Robinson who is on maternity leave. Dr Foulds is working to full capacity.

AOB.

Wollaston opening times confirmed as being 8.00am until 1.00pm.

The extra Saturday opening was well used and may be repeated again.

The in house Pharmacist will be asked if he would be prepared to speak to staff about osteoporosis awareness.

A patient has tried Pharmacy4U and found it did not work.

The next Tea Party is on Thursday June 22nd.

The next PPG Meeting is on Wednesday July 26th