# Three Villages PPG Meeting Minutes from the meeting held on 25<sup>th</sup> Sep 2019

- **1.Present**: Adrian Head (AH) Chair; Sue Helm (SH) Minutes; Linda Sabin (LS); Liz Davenport (LD); Paula Collins (PC)Practice Manager; Colin Burch (CB) Vice chair; Marion Griffiths (MG); Carol Longmore (CL); Sandra Hall (Sha)(practice); Heather Beddows (HB); Alan Watkins (AW); Rev Tom Chapman (TC); Hilary Taylor (HT); 2 guest attendees John Malpass (JM); Keith Brown(KB)
- **2. Apologies**: Irene Arrowsmith (IA); Josh Corns JC (Asst Practice manager); Bob Homer; Inge Hill

### **Introduction from Dr Ruth Tapparo**

DrTapparo updated the meeting re the future of Primary Care Networks (PCN). There will be 7 practices in the KAB network (Kingswinford, Amblecote, Brierley Hill) includes Three Villages. The network will receive £75,000 funding per annum. The focus for 2019 will be on Prescribing and there are 3 key areas identified — Antibiotics, Opiate use and respiratory drugs.

Dudley has Integrated Plus which is being rolled out nationally. Social Prescribing is the way forward with practices signposting patients to other areas for health and wellbeing. All 7 practices within the PCN must have one single vision – same ways of working, putting in extra services (£1.50 per patient in first instance).

In North of Dudley borough PPGs are working together for social prescribing. For ideas on how we could work together within KAB contact PC.

3. **Minutes from the last meeting** 24<sup>th</sup> June 2019 read and approved. Point 6 re physio appointment waiting times was contested as this is longer than 2 weeks.

#### 4. Matters arising

On line appointments – LD raised concern about the lack of availability of being able to book appointments on line and the new triage telephone system which does not suit everyone especially workers. Originally the meeting was told that a percentage of online appointments would be available to book but the new system has removed this option.

Action – Members requested that this matter is taken to the practice management meeting – SHa

HCA (Health care assistant) pack - still in progress - Action PC

**Lead Doctors** on health conditions list – **Action - PC to send to SH for distribution** 

## PPG website update - Action PC to arrange new meeting with SH

- **5. Locality Group feedback** Meeting notes distributed to members
- **6. POPS feedback** HT attended last meeting at Lion Health

Presentation on West Midlands air Ambulance Service Action – SH to distribute minutes to all

# 7. Defibrillator update - CB

Owner of dental practice potential site contacted.

Fundraising has been taking place in Wollaston by Discover U charity for siting of one at Wollaston former bakery in Bridgnorth Road. Due to be installed in next few weeks.

# **Funding update**

- £700 raised by Keith Brown (Tea Party group member) through book sales and cake sales
- £90 by IA collecting outside Aldi
- Funds raised from sponsored walk tbc
- Funds raised from HB father's funeral tbc
- Estimated funds raised to date £1100

Agreed to continue fundraising with planned dance in Oct, possible site Aldi

CB suggested a subcommittee be formed to decide on defibrillator model to be purchased and future maintenance

### Action - PC to contact CB

#### 8. Fundraising- AH

Dance 18<sup>th</sup> Oct 2019 – limited number of tickets remaining at SHSCC.

3 raffle prizes donated to date – any further donations to AH

AH requires ticket money raised to pay for band, venue and other expenses. Remainder will go to defibrillator fund- should be around £250

**Walk 14<sup>th</sup> Sep 2019** – meeting thanked PC for organising the walk. Sponsorship money still coming in – **PC to advise of total amount raised** 

Other suggestions – quiz night – venue could be Gigmill School, date to be arranged

### 9. Practice update – PC

Dr Barr returned to work from maternity leave. Dr Waters due to leave in due course

9. **GP Survey Results 2019 –** PC sent results to SH for distribution. No comments received. SH reported on Top 10 surgeries in England. Three Villages was ranked 4567 out of 7362 surgeries surveyed.

#### 10. Friends and Families Results

• Feedback distributed for August sent out, some good comments

## 13. Any other business

- CB Boots prescription delivery service- due to charge £5 for delivery or £55 for an annual one. This will impact on housebound patients.
- Anyone with general queries on prescriptions contact Sandra Hall
  Action PC to find details of pharmacy not charging and to send to SH for distribution

Date of next Meeting: Wednesday 27<sup>th</sup> November 2019 at 6.15pm